



Training with impact. Knowledge for use.

COURSE CATALOG 2011

MANAGING RISK



Knowledge. What turns risks into rewards.

Companies around the globe are **searching for better ways** to weather the challenges of today's business climate. Buzz-words or solid business models? Sustainable companies seem to have an advantage when tackling the increasingly global, complex and demanding risk environment where failure is not an option.

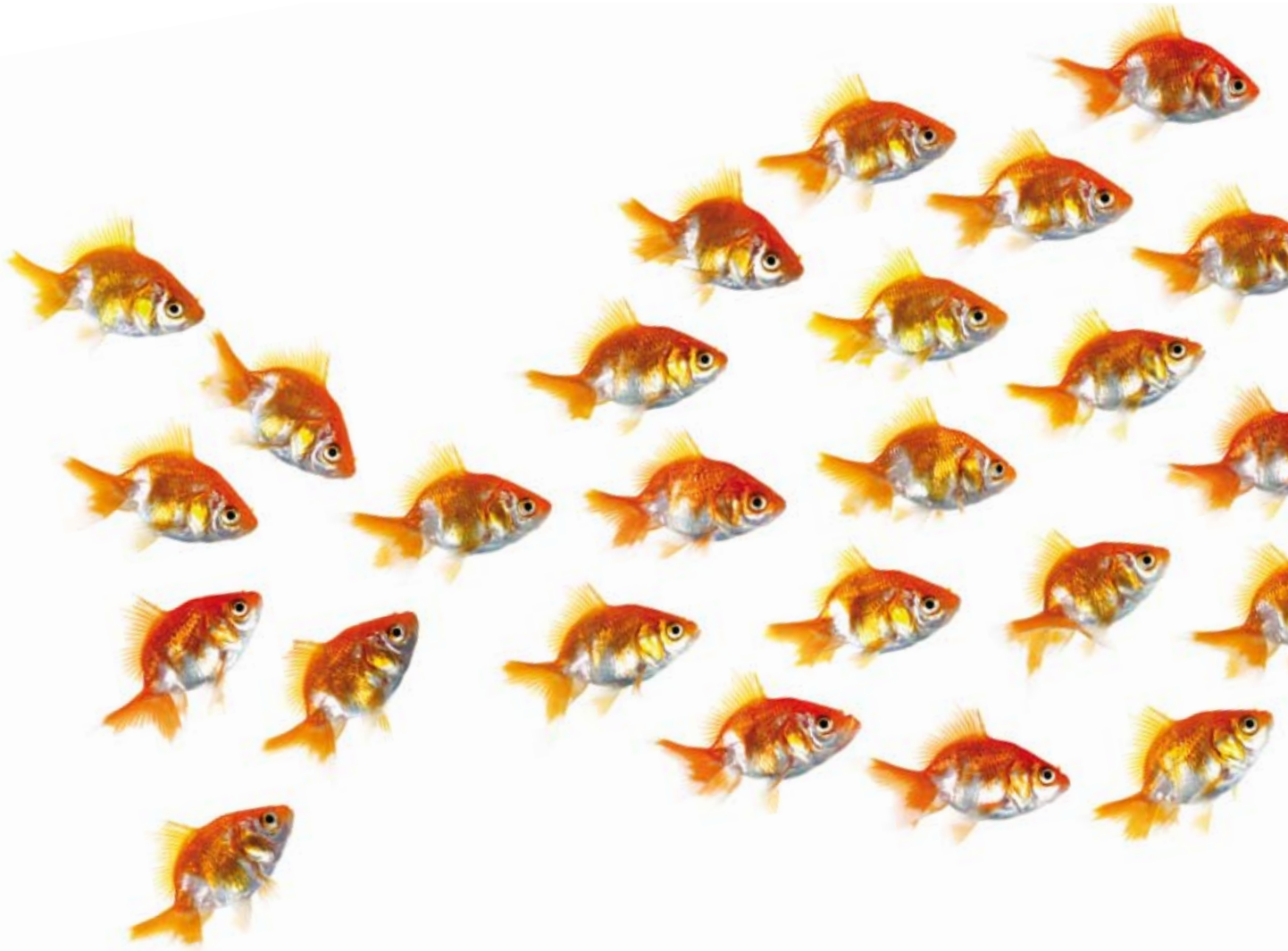
Training with impact – knowledge for use

Doing the same things and expecting different results is never a good business strategy. Setting ambitious goals and strategies is easy – the difficult part is to realize them through the persons who are your organization.

Awareness is the first step in changing a culture.

Acceptance that the prescribed changes are correct is arguably the next.

Whether we are discussing quality and operational excellence throughout the supply chain, or climate change and environmental measures that drive businesses toward greener and more responsible operations, knowledge fosters our ability to change.



DNV offers professional training. Our expertise comes from some 9,000 dedicated employees located in 100 countries worldwide. More than trainers, they are business people, engineers, managers, trades people; they are persons who have previously achieved business goals of their own and can help you do the same.

Our diverse portfolio includes:

- Quality management
- Operational excellence
- Safety and health management
- Food safety management
- Environment and energy management
- Corporate responsibility

Global knowledge in a local context.

We are where you are. On any continent, we can deliver a **global service** within your specific cultural context. Our commitment to global training is your assurance that our training services are derived from the same methodology and pedagogical concepts, enabling DNV to deliver a **consistent service across borders.**

DNV's world of experience can be brought to your boardroom or training facility. All of our publicly offered courses may be presented at your site. You can choose from our extensive library of training programs or we can tailor-make one to fit your company's specific needs.

Our fully transportable learning environment is achieved by using real-life cases, hands on group work and sharing experiences and best practices. As our trainers are also working professionals – delivering certification, verification, assessment and risk management services – you will benefit from their first-hand expertise and experience.

Accreditation and Internationally Accepted Standards

Many of our auditing courses are accredited by the International Register of Certificated Auditors (IRCA).

IRCA-certified courses provide internationally recognized and honored Certificates of Training to successful course participants. Additionally, some markets host courses accredited by the IT Service Management Forum (itsMF). We also work with many local bodies recognized in their specific markets.

Our unparalleled safety management training is anchored in **ISRS™**, the world-renown standard for measuring and improving sustainable safety management systems. Based on the long established International Safety Rating System, DNV's safety training portfolio stands alone as **the most practical and proven training for controlling workplace risks** and improving risk performance.



**Awareness is the first step
in changing a culture**



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Quality & Operational Excellence

Customers today consider your company's total performance. The tolerance for quality problems is, however, less than ever. Having an effective quality management system in place can improve your company's quality processes and overall performance. Developing your skills and competence in this area is an important part of this journey.

Excellence is an art won by training and habituation. We do not act rightly because we have virtue or excellence, but we rather have those because we have acted rightly. We are what we repeatedly do.

Excellence, then, is not an act but a habit.

~ Aristotle



ISO 9001 Foundation & Internal QMS Auditor

This 3-day course trains potential internal auditors in the principles and practices of QMS auditing in a manner compatible with ISO 9001:2008 or equivalent standards, in accordance with the guidance provided in ISO 19011.

Who should attend

This course is recommended for anyone performing internal audits of a quality management system. No prior knowledge of auditing, quality management systems or ISO 9001:2008 is required prior to attending this course.

Course highlights

- Management system elements
- Internal audits - why and what?
- Audit preparation
- Audit conduct
- Audit reporting and follow up

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 **Web Price:** \$992.75

To Register: www.dnvtraining.com

1-800-486-4524

E-mail: sheq-atl@dnv.com

ISO 9001 IRCA-Certified QMS Auditor/Lead Auditor

This course is designed to provide participants with the knowledge and skills required to perform first, second and third party audits of management systems against ISO 9001, in accordance with the guidance provided in ISO 19011. This course is certificated by the IRCA Governing Board (Certification ref: A17061) and satisfies the formal training requirements for individuals seeking registration under IRCA and IATCA Auditor Certification Schemes.

Who should attend

Anyone intending to perform audits of a quality management system. It is recommended that the participants have a basic knowledge of the requirements of ISO 9001:2008 before they attend this course.

Course highlights

- Management system - what and why?
- What is an audit and why is it necessary?
- The process approach
- ISO 9001 purpose and requirements
- Plan an audit
- Audit conduct
- Audit reporting and follow up

Duration: 5 days

Hours: 8:30am - 5pm

Retail Price: \$1595 **Web Price:** \$1515.25

To Register: www.dnvtraining.com

1-800-486-4524

E-mail: sheq-atl@dnv.com

2011 DATES	JANUARY	25 - 27	HOUSTON, TX
	MARCH	22 - 24	LONG BEACH, CA
	APRIL	12 - 14	HOUSTON, TX
	JUNE	7 - 9	ATLANTA, GA
	JULY	19 - 21	HOUSTON, TX
	SEPTEMBER	27 - 29	LONG BEACH, CA
	OCTOBER	25 - 27	HOUSTON, TX

2011 DATES	JANUARY	17 - 21	LONG BEACH, CA
	MARCH	7 - 11	HOUSTON, TX
	MAY	2 - 6	LONG BEACH, CA
	JUNE	27 - JULY 1	HOUSTON, TX
	AUGUST	8 - 12	ATLANTA, GA
	SEPTEMBER	12 - 16	HOUSTON, TX
	DECEMBER	5 - 9	HOUSTON, TX

Effective Root Cause Analysis for Corrective/Preventive Actions

This course explores the ISO 9001 QMS requirements for corrective and preventive actions.

The essence of a quality management system is to improve customer satisfaction, which should improve business results. A properly designed and implemented corrective/preventive action system is an important key to achieving these results.

Who should attend

Quality professionals, marketing, engineering, manufacturing executives, managers, supervisors, audit team leaders and members.

Course highlights

- Interactive group exercises
- Systematic approach for implementing corrective and preventive actions
- Discover how to avoid common pitfalls to problem solving
- Learn how to ensure that problems are permanently resolved

Duration: 1 day

Hours: 8:30am - 5pm

Retail Price: \$345 **Web Price:** \$327.75

To Register: www.dnvtraining.com
1-800-486-4524
E-mail: sheq-atl@dnv.com

2011 DATES	JANUARY	28	HOUSTON, TX
	MARCH	25	LONG BEACH, CA
	APRIL	15	HOUSTON, TX
	JUNE	10	ATLANTA, GA
	JULY	22	HOUSTON, TX
	SEPTEMBER	2	LONG BEACH, CA
		9	PHOENIX, AZ
		30	LONG BEACH, CA
	OCTOBER	28	HOUSTON, TX

Integrated Management Systems

This course provides you with the opportunity to learn the fundamentals of management systems integration; especially those based on the ISO 9001, ISO 14001, and OHSAS 18001 families of international standards.

Course highlights

- What is management systems integration?
- The reasons/perspectives for management systems integration
- The benefits and risks of integrating an organization's quality, environmental, and safety management systems
- Identify reasons for and benefits and risks of integrating your organization's quality, environmental, and/or safety management systems
- Understand and be able to explain the similarities and differences among systems
- Build your own systems integration roadmap using the PDCA (plan, do, check, act) model and DNV's integrated systems processes

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 **Web Price:** \$992.75

To Register: www.dnvtraining.com
1-800-486-4524
E-mail: sheq-atl@dnv.com

2011 DATES	OCTOBER	18 - 20	ATLANTA, GA
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AS9100C Aerospace QMS Internal Auditor

The course includes auditor qualifications, audit planning, proper auditing techniques, and effective reporting of audit results. Practical exercises in applying the AS9100C standard are used to develop and hone auditing skills. This course includes the AS9100C Foundation Course for a complete learning experience.

Who should attend

Directors/managers, supervisors, audit teams, quality professionals, anyone managing or conducting internal audits to the AS9100C standard, overseeing implementation, system maintenance, and/or continuous improvement of the quality management system.

Duration: 3 days
 Hours: 8:30am - 5pm
 Retail Price: \$1045 Web Price: \$992.75

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

Project and Risk Management

This course provides key elements in managing a project in accordance with AS9100C requirements.

Who should attend

Directors/process managers, supervisors, project managers, risk management teams, quality professionals, those overseeing implementation, maintenance, and/or continual improvement of the quality management system.

Key questions addressed:

- What is the requirement for project management in the AS9100C Standard?
- How do we define the term project management?
- What are the typical approaches to project management?
- What are the issues concerning project management?
- What is the requirement for risk management in the AS9100C Standard?
- What are the typical approaches to risk management?
- What are the stages in the risk management process?

Duration: 1 day
 Hours: 8:30am - 5pm
 Retail Price: \$345 Web Price: \$327.75

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

2011 DATES	MARCH	1 - 3	LONG BEACH, CA
	JUNE	14 - 16	LONG BEACH, CA
	AUGUST	30 - SEPT 1	LONG BEACH, CA
	SEPTEMBER	6 - 8	PHOENIX, AZ
	NOVEMBER	8 - 10	LONG BEACH, CA

2011 DATES	MARCH	4	LONG BEACH, CA
	JUNE	17	LONG BEACH, CA
	NOVEMBER	11	LONG BEACH, CA



Aerospace Auditor Transition (AATT) - AS9100 4-day Training/Evaluation and Examination

EXTREMELY IMPORTANT:

The AS9100 online component must be successfully completed before attending the instructor-led component. All participants must present, either a Certificate of Completion of the online training module, OR a passing score of 90% on both initial examinations.

The Instructor-led AS9100 AATT is a four day class that guides aerospace auditors on how to audit to aviation, space & defense organizations against AS9100C, with a process-based approach utilizing the new AS9101 Revision D. Along with the training there is a continual evaluation of the trainees paying close attention to his/her active participation, role play, and case study exercises. The fourth day includes Online Final Examinations (which will require a laptop computer capable of internet access) and an oral assessment.

Topics include pre-audit and stage 1, audit planning, auditing top management, process owners and trails, conclusions, reporting and certification requirements. There will be a final exam on the fourth day.

Duration: 5 days
Hours: 8:30am - 5pm
Retail Price: \$1995 **Web Price:** \$1895.25

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

2011 DATES	MARCH	21 - 25	HOUSTON, TX
	JUNE	20 - 24	LONG BEACH, CA
	AUGUST	22 - 26	HOUSTON, TX
	NOVEMBER	7 - 11	HOUSTON, TX

AS9100 C Transition

This course is designed to assist organizations in better understanding the differences between AS9100B and AS9100C, so they can prepare themselves for the transition audits with their respective Certification Bodies.

Through guided lecture and interactive exercises, attendees will comprehend the key changes being introduced in Revision C of AS9100, so they can implement necessary changes at their respective organizations.

Day one:

- Brief overview of the IAQG, AAQG and the Industry Controlled Other Party (ICOP) Certification Scheme
- Key Changes to AS9100C and the rationale for the changes
- Management of special requirements, critical items and key characteristics

Day two:

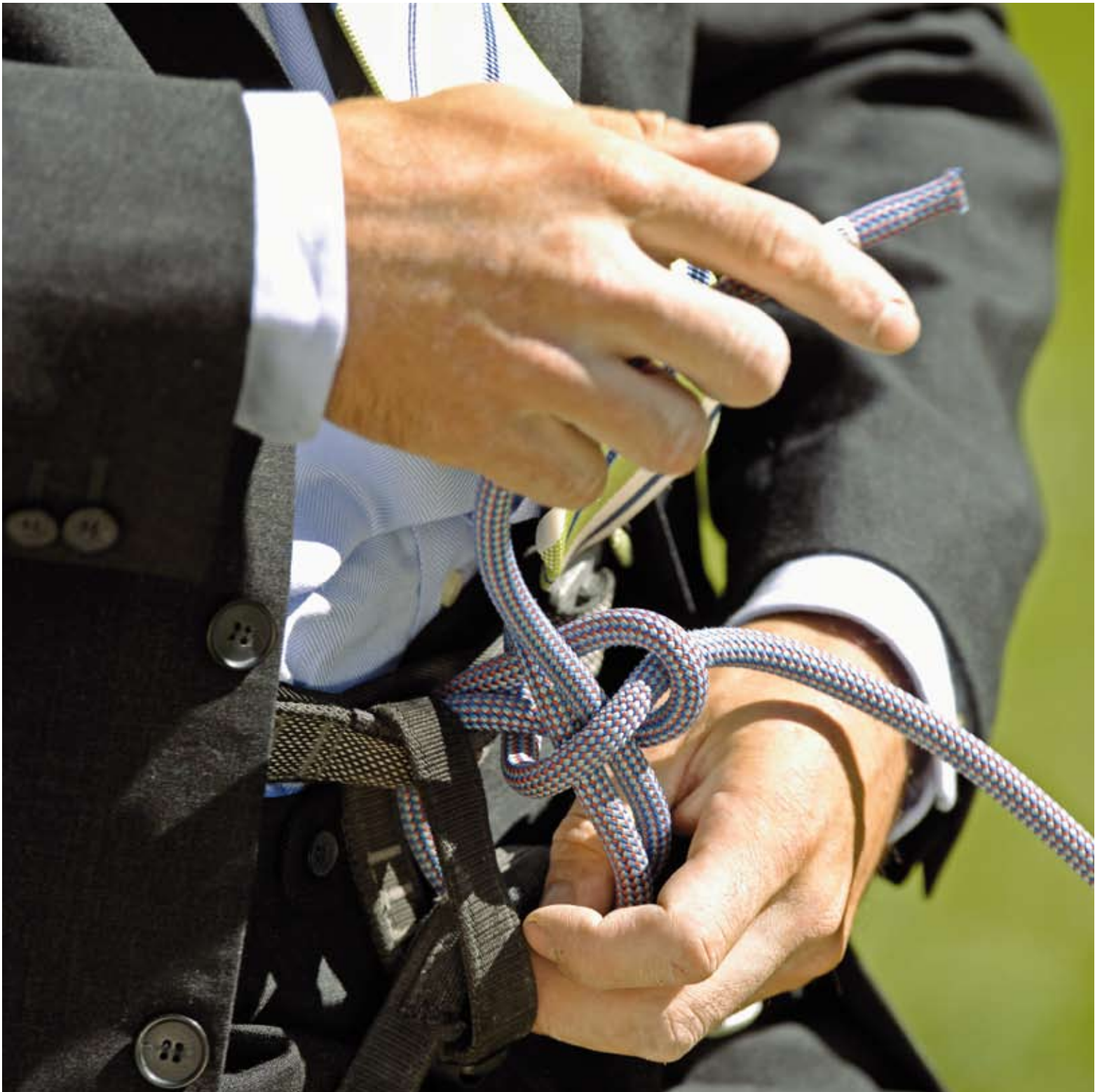
- Risk Management
- Project Management
- Being audited through AS9101D
 - Assessment of Process Effectiveness
 - Objective Evidence Record

It is highly recommended that the people attending this class have a working knowledge of AS9100B.

Duration: 2 days
Hours: 8:30am - 5pm
Retail Price: \$845 **Web Price:** \$802.75

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

2011 DATES	FEBRUARY	2 - 3	LONG BEACH, CA
		23 - 24	LONG BEACH, CA
	MARCH	16 - 17	PHOENIX, AZ
		30 - 31	SEATTLE, WA
	APRIL	27 - 28	LONG BEACH, CA
	MAY	25 - 26	SAN DIEGO, CA
	JULY	20 - 21	SEATTLE, WA
	OCTOBER	26 - 27	SANTA ANA, CA
	DECEMBER	1 - 2	DALLAS, TX



Health & Safety

Your company is expected to reduce the risks of harm to your employees by managing safety and health in a professional way. A safe and good work environment will reduce accidents and incidents. It will also encourage your employees to perform to their best, and make them stay in your company. This will in turn improve the financial results.



OHSAS 18001 Internal Auditor for OH&S Management Systems

This course equips professionals with the knowledge and skills required to perform audits of occupational health & safety management systems using principles of ISO 19011.

This 3-day course includes the 1-day Foundation Course and the 2-day Internal Auditor Course, and is designed to provide an understanding of the audit as a tool in the development and improvement of your business.

Who should attend

All levels of management, consultants, internal auditors, etc., those involved in OH&S management systems, those responsible for developing and implementing plans of auditing.

Course highlights

- Implementation of management systems
- Risk management system approach
- Planning audit process
- Conducting auditing
- Interview skills
- Report writing

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 **Web Price:** \$992.75

To Register: www.dnvtraining.com
1-800-486-4524
E-mail: sheq-atl@dnv.com

2011 DATES	MAY	17 - 19	ATLANTA, GA
	AUGUST	30 - SEPT 1	HOUSTON, TX

OHSAS 18001 IRCA-Certified Auditor/Lead Auditor

This course is designed to enable participants to gain a practical knowledge of the OHSAS 18001 standard and health & safety system certification audits as per ISO 19011 and also to effectively participate in the implementation of requirements.

Who should attend

All levels of management, consultants, internal auditors.

Course highlights

- Management systems - why & what?
- Risk management system approach
- OHSAS 18001 standard interpretation
- Key national OH&S legislation
- Monitoring OH&S performance
- Audit process
- Auditing skills

Duration: 5 days

Hours: 8:30am - 5pm (Mon.-Fri.)

Retail Price: \$1595 **Web Price:** \$1515.25

To Register: www.dnvtraining.com
1-800-486-4524
E-mail: sheq-atl@dnv.com

2011 DATES	AUGUST	15 - 19	ATLANTA, GA
	NOVEMBER	14 - 18	ATLANTA, GA



Incident Prevention Using Practical Risk Assessment

This course is designed to help enhance and expand the loss control management system of an organization.

This course helps you to understand and assimilate basic risk concepts, and learn an effective semi-quantitative (group) risk assessment technique. Emphasis will be placed on skills needed in participating and leading risk assessments. Your facilitation skills will be enhanced, and you will gain the confidence and commitment to put the skills and tools to work.

Who should attend

Investigation team leaders, site safety managers, production managers, environmental managers, safety management coordinators and safety professionals.

Course highlights

- Practical Risk Assessment
- Group Risk Assessment - a semi-quantitative method
- Risk Assessment and Management of Change
- Simple Risk Assessment
- Risk Controls

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$695 Web Price: \$660.25

To Register: www.dnvtraining.com

1-800-486-4524

E-mail: sheq-atl@dnv.com

2011 DATES	MARCH	31 - APR 1	CALGARY, AB
	AUGUST	25 - 26	CALGARY, AB
	DECEMBER	1 - 2	CALGARY, AB

Incident Investigation

This course provides participants with a thorough understanding of an effective incident investigation process and practice applying proven tools and techniques. It is built around an actual, robust case study providing real-world experience.

Emphasis is placed on pre-accident planning and preparation, evidence gathering, the methodologies of root cause analysis, and provides guidelines for developing remedial actions. Incident Investigation covers the skills needed to conduct systematic accident investigations.

Who should attend

Investigation team leaders, site safety managers, production managers, safety management coordinators, and safety professionals responsible for incident investigation and risk management.

Course highlights

- Causes and effects of loss
- Establishing reporting and investigation procedures
- Addressing public relations
- Recording the accident scene
- Uses of photography and mapping
- Techniques for effective interviewing and more

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register: www.dnvtraining.com

1-800-486-4524

E-mail: sheq-atl@dnv.com

2011 DATES	FEBRUARY	15 - 17	HOUSTON, TX
	MARCH	28 - 30	CALGARY, AB
	MAY	24 - 26	ATLANTA, GA
	AUGUST	22 - 24	CALGARY, AB
		23 - 25	HOUSTON, TX
	OCTOBER	4 - 6	ATLANTA, GA
	NOVEMBER	28 - 30	CALGARY, AB

Modern Safety Management

This course is the most widely attended safety management course of its kind in the world. Based on proven principles of safety and risk management, this course provides participants with the fundamental concepts, techniques and applications for a practical, proactive approach to managing risks and controlling losses.

Who should attend

Safety, loss control and risk management professionals, supervisors and other operating managers with safety responsibilities.

Course highlights

- Understanding risk: the key to successful safety management
- Causes, effects & control of loss
- Emergency planning & preparedness
- Managing the occupational health system
- Accident/incident investigation
- Safe behavior management
- Selling your safety plan to management

Duration: 4 days
Hours: 8:30am - 5pm
Retail Price: \$1195 Web Price: \$1135
To Register: www.dnvtraining.com
1-800-486-4524
E-mail: sheq-atl@dnv.com

2011 DATES	JANUARY	31 - FEB 3	CALGARY, AB
	FEBRUARY	8 - 11	HOUSTON, TX
	MARCH	14 - 17	CALGARY, AB
	APRIL	5 - 8	ATLANTA, GA
		11 - 14	CALGARY, AB
	MAY	9 - 12	CALGARY, AB
	JUNE	13 - 16	CALGARY, AB
	JULY	18 - 21	CALGARY, AB
	AUGUST	15 - 18	CALGARY, AB
		16 - 19	HOUSTON, TX
	SEPTEMBER	12 - 15	CALGARY, AB
	OCTOBER	24 - 27	CALGARY, AB
	NOVEMBER	1 - 4	ATLANTA, GA
		14 - 17	CALGARY, AB
	DECEMBER	6 - 9	CALGARY, AB



msm2 ... Building Your Risk Competence

This course provides an understanding of essential risk management concepts and techniques to enhance health, safety, environmental and business performance.

Who should attend

Leaders at all organizational levels, HSE and business risk professionals, all leaders with risk management responsibilities in any organization, as well as ISRS™ subscribers.

Course highlights

- Understand the processes and activities for managing risks, controlling loss, and optimizing opportunity
- Apply fundamental concepts and principles to design, develop, and implement effective risk management systems
- Apply practical tools for risk identification, evaluation, and control
- Have a better and deeper understanding of behavior management concepts and techniques
- Be a more effective leader within their respective organizations in the continual improvement of health, safety, environmental, quality, and business performance

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 **Web Price:** \$992.75

To Register: www.dnvtraining.com
1-800-486-4524
E-mail: sheq-atl@dnv.com

2011 DATES	MARCH	21 - 23	CALGARY, AB
	NOVEMBER	7 - 9	CALGARY, AB

Managing Contractor Safety

This course examines the need for managing safety in contractual relationships. It provides an opportunity for participants to think critically about their own organization's contractor control program. Through the use of interactive workshops and calibration groups, participants apply the ideas to their particular program needs.

Who should attend

Contract or subcontract administrators, project managers, purchasing managers, major contractors, and safety/loss control professionals. Anyone desiring knowledge of how to effectively manage contractor safety will benefit.

Course highlights

Day one

- Need for managing safety in contractual relationships
- Fundamental concepts of loss control management
- Introduction of the "Y" Model Calibration Groups
- Risk identification and assessment prior to bid offering
- Bid invitation preparation

Day two

- The contractor selection process
- Contractor performance measurement and monitoring
- Contract close-out and turnover
- Contract termination
- Action plan development
- Emergency planning and preparedness

Duration: 2 days

Hours: 8:30am - 5pm

Retail Price: \$695 **Web Price:** \$660.25

To Register: www.dnvtraining.com
1-800-486-4524
E-mail: sheq-atl@dnv.com

2011 DATES	MARCH	24 - 25	CALGARY, AB
	NOVEMBER	24 - 25	CALGARY, AB

Safety Management Systems Auditing

This course provides attendees with the critical competencies necessary to effectively assess their organization's health and safety management systems.

Safety performance can and must be measured – and not simply in terms of loss indices. The course also includes an overview of recognized standards for safety management systems, select DNV criteria and technology. Emphasis is placed on the practice of proper audit methodology, and effective action planning for process improvement.

Who should attend

Safety and health professionals and team leaders who wish to learn current audit standards, methodologies and techniques for effectively assessing their organization's safety performance.

Course highlights

- Understanding the need
- Defining your audit criteria
- Pre-audit process
- Case study/audit simulation/report writing
- Post-audit process - The auditor's role after the audit
- Verification information
- Demeanor of the auditor
- Writing the report

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register: www.dnvtraining.com

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Energy & Environment

Public concern on environment and energy issues, stricter environmental legislation and increased media attention result in more pressure on the businesses. In the coming years, companies which do not respond to these issues will find it difficult to operate. Good environmental management and energy efficiency will respond to the pressure from the stakeholders, reduce waste and energy use, enhance the reputation and improve the marketing potential.



ISO 14001 Foundation & Internal EMS Auditor

This course introduces Internal Environmental Management System (EMS) auditors to the tools and techniques of conducting effective internal audits. It focuses on a risk-based approach to EMS auditing and the means of delivering findings with impact.

This 3-day ISO 14001:2004 course includes 1-day of Interpretation (Foundation) insight and knowledge and a 2-day Internal Auditor course, designed to provide an understanding of the audit as a tool in the development and improvement of your business.

Who should attend

Delegates wishing to become internal EMS auditors. A prerequisite is that participants already possess some working knowledge of ISO 14001 and key environmental management issues.

Course highlights

- A very brief overview of management systems & ISO 14001
- The role of internal EMS audits
- Planning and conducting an internal audit
- Collecting and analyzing evidence
- Reporting the results of an internal audit

Duration: 3 days

Hours: 8:30am - 5pm

Retail Price: \$1045 Web Price: \$992.75

To Register: www.dnvtraining.com

1-800-486-4524

E-mail: sheq-atl@dnv.com

2011 DATES	APRIL	26 - 28	HOUSTON, TX
	SEPTEMBER	20 - 22	ATLANTA, GA



Food & Beverage

Food involves personal feelings among consumers, but the basis is always safety and confidence. Lack of food safety can lead to very costly product recalls and to brand damage – and worst case to sickness and death among consumers. Your company would need a good understanding of the food safety requirements, hazard assessment and risk management to cope with this challenge. Effective communication to stakeholders and appropriate training are also important.



SQF Practitioner - Implementing SQF Systems Training (SQF)

This course provides participants with a detailed knowledge and understanding of the SQF program.

Course highlights

Develop an understanding of the SQF system, vocabulary and food sector categories. Identify steps to develop, validate and verify plans. Acquire knowledge and understanding of the requirements.

Who should attend

If you will be the SQF Practitioner or involved in the support of /or implementation of SQF, managers or senior managers investigating benefits of SQF, food safety auditors and consultants.

Duration: 2 days
Hours: 8:30am - 5pm
Retail Price: \$645 **Web Price:** \$612.75

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

British Retail Consortium Implementation (BRC)

This course covers detailed requirements for implementing or auditing against the BRC Standard. Gain an in-depth and practical understanding of the Standard's requirements. It will assist in formally developing and implementing a practical documented system to comply with the Standard's requirements.

The course will help gain confidence in auditing and report writing as well as understanding how certificated audits against the Standard operate and how audits should be conducted.

Course highlights

- Development of the Standard
- Scope and structure of the Standard
- In-depth review of the Standard's requirement clauses
- Interpretation and guidelines
- Protocol and certification process
- Report writing and non-conformity classification

Who should attend

General Managers, production site Technical and Quality Managers, Consultants, anyone dealing with the specification, implementation and auditing of the BRC Standard.

Duration: 2 days
Hours: 8:30am - 5pm
Retail Price: \$745 **Web Price:** \$707.75

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

DATES 2011	APRIL	18 - 19	WASHINGTON, D.C.
	MAY	9 - 10	ATLANTA, GA
	SEPTEMBER	26 - 27	HOUSTON, TX
	NOVEMBER	14 - 15	ATLANTA, GA

DATES 2011	MAY	24 - 25	CHICAGO, IL
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International Food Standard Implementation (IFS)

This course covers detailed requirements for implementing or auditing against the IFS Standard. Gain an in-depth and practical understanding of the Standard's requirements. It will assist in formally developing and implementing a practical documented system to comply with the Standard's requirements.

The course will help gain confidence in auditing and report writing as well as understanding how certificated audits against the Standard operate and how audits should be conducted.

Course highlights

- Development of the Standard
- Scope and structure of the Standard
- In-depth review of the Standard's requirement clauses
- Interpretation and guidelines
- Protocol and certification process
- Report writing and non-conformity classification

Who should attend

General Managers, production site Technical and Quality Managers, Consultants, anyone dealing with the specification, implementation and auditing of the IFS Standard.

Duration: 2 days
Hours: 8:30am - 5pm
Retail Price: \$745 **Web Price:** \$707.75

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

2011 DATES	MAY	11 - 12	ATLANTA, GA
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Requirements and Implementation of FSSC 22000 (ISO 22000 & PAS 220)

This two-day course provides attendees with the skills and knowledge needed to prepare a plan and implement FSSC 22000 (ISO 22000 & PAS 220).

Course highlights

Gain comprehensive knowledge about FSSC 22000 (ISO 22000 and PAS 220). Understand the relationship between ISO 22000 and PAS 220 and learn how to prepare, document, and implement an effective food safety management system.

Who should attend

Quality Managers, food safety professionals, directors and risk management teams responsible for managing or conducting risk management activities.

Duration: 2 days
Hours: 8:30am - 5pm
Retail Price: \$850 **Web Price:** \$807.50

To Register: www.dnvtraining.com
 1-800-486-4524
 E-mail: sheq-atl@dnv.com

2011 DATES	FEBRUARY	24 - 25	ATLANTA, GA
	MAY	19 - 20	CHICAGO, IL
	SEPTEMBER	28 - 29	HOUSTON, TX
	NOVEMBER	16 - 17	ATLANTA, GA

Additional Information

Registration

To register or for more information, call a Customer Service Representative at **1-800-486-4524** or go to www.dnvtraining.com.

Cancellations

Cancellations received less than two (2) weeks prior to course date will be refunded 50% of full amount. Registrants who do not cancel and do not attend the course will not be refunded their course fee.

Transfers & Substitutions

One (1) transfer permitted without charge if received by DNV two (2) weeks before the course; additional transfers will incur a \$100.00 fee. Substitutions accepted prior to course at no charge.

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MANAGING RISK

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DNV can help your organization achieve business excellence through competence development. Our effective, interactive training can help you apply new knowledge directly in your working environment.

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